KIMIKO C. RIFE

PROFESSIONAL EXPERIENCE

Since beginning in the Software industry in 1979, I have had the opportunity to build years of experience as a Development Manager, Project Manager, Liaison, and in Customer Support; working with and directing technical teams, as well as understanding the client needs and desires to meet the requested outcome.

ESP Solutions Group, Inc. (2007 – Present)

Ed-Fi Development & Project Manager

- For the last 3 years driven the Ed-Fi development & project for the Wyoming Department of Education (WDE) Ed-Fi implementation, start to present.
    - Management of 12 member team for the WDE Ed-Fi project
    - Initiated design, drove design resolution & development for Standards-Based Grading within Ed-Fi data model
- (2009 – Present) Project Manager for ESP's products with WDE;
    - Staff & Support Analyst for the ESP's SIF (Schools Interoperability Framework) support for WDE's Federal reporting along with providing district level customer support
- (2007 – 2008) Systems Analyst supporting SRM & SIF efforts

Solomio / Openware Inc. (2005-2007)

Senior Test Engineer

- Responsible for verifying GSM Software Application built on Weblogic using an Oracle DB.
- Developed application test cases used by customers – Telefonica Moviles Espana and China Mobile.
- Performed builds for deployment into test environment prior to release, failover, and SNMP testing.
- Created Wiki intranet QA knowledge base.

Motion Computing, Inc. (2004-2005)

Software Test Coordinator

- Built a verification infrastructure and developed test plans to drive verification of tablet releases.
- Defined and managed the processes for product releases to establish verifiable and reproducible quality as well as drove communication and resolution of engineering level-3 support issues.
- Performed benchmarking of products for quality decisions and marketing product positioning.
- Created intranet web content for software verification, level-3 support issues and benchmarking.

EcomIT, LLC (Founder) (2000 - Present)

Staff Deployment Engineer – Contract with AlterPoint, Inc.

- Managed the technical status of critical customer issues for VP of Engineering.
- Performed UNIX and Windows script efforts; developed and deployed patch processes.

Project Director - Contract to Early Childhood Computer Enrichment of ACF

- Established non-profit to educate childcare and afterschool teachers on educational software
- Developed and won grant proposal for funding ECCE Teacher Enrichment Program (TEP).

Test Performance Consultant - Contract to SNS Technologies, Inc.

- Segue Certified SilkPerformer Engineer (SCSE).
- Evaluated software products to enhance quality and performance.
- Developed and executed automated performance and functional tests.

Founded EcomIT, LLC (2000)

Sheshunoff Information Services (1998 – 1999)

Quality Assurance Manager

- Managed 11 member engineering team for the development of automated test suites and successful verification of Y2K translation for its product lines.

Tivoli Systems, Inc. / IBM (1993 – 1998)

Tivoli Systems is perhaps the most famous and successful software startup in Austin history. As employee 77, I was present during the early stages of the company's development. I have a unique knowledge of how a startup begins and matures into a company that was purchased by IBM.

Technical Lead & Manager - Patch Verification Group

- Managed a team of eight test engineers to generate patches releases for critical customer issues
- Trained & assigned tasks to personnel, and assisted with critical patch verification as needed

Technical Liaison to High Profile Customer

- Provided technical support for Tivoli products to Intel Corporation
- Defined & evaluated deployment strategies; Addressed & drove technical issues
- Planned managerial meetings to coordinate schedules, status, and future projects
- Organized customer technical meetings

Support Test Engineer & Release Test Engineer

- Design, Configuration and Maintenance of Verification environment; and Resolution verification
- Defined, designed, developed, documented and executed manual & automated tests

Pencom Systems, Inc. (1992 – 1993)

Verification Engineer

- Verification engineer, Tivoli Systems – Tested OO distributed products on heterogeneous platforms
- Verification engineer, IBM Corp – automated test of LAN facilities over TCPIP in `C'

NCR (National Cash Register Corporation) (1979 – 1991)

Product Champion

- Organized, communicated, and drove independent activities required for product release

System Test Leader

- Managed and planned the UNIX regression testing
- Liaison to select customers: Walmart and Barclays

Software Developer

- Developed Communications Driver for NCR UNIX platform

PATENT HELD

#8,468,658 awarded 2013

EDUCATION

B.S. in Computer Sciences – The University of South Carolina (1975-1978)